

## FAULT FINDING GUIDE

### SOLARIS

Model: .....

Serial no: .....

**NOTE:** Please refer to the machine pictorial in the manual

#### **MACHINE DOES NOT WORK**

Has the machine worked before?	
Does the green light come on when the machine is plugged in? - This is located on the top of the handle	
Have you tried the plug in another plug socket?	
Have you checked your power cable and fuse for damage?	

#### **MACHINE IS NOT PICKING UP WATER**

Check you can hear the vacuum motor come on?	
Check the recovery tank is fitted correctly?	
Check the pick up hose is fitted correctly?	
Check the recovery lid and seal for signs of damage and is fitted correctly?	
Check the view window for signs of damage?	
Check the squeegee blades for signs of damage and blockages?	

#### **NO SOLUTION ON FLOOR**

Check you have water in your clean water tank?	
Check you can hear the pump come on? - This only works when you pull the triggers on the handle	
Check that the filter is clean in the clean water tank?	
Check the spray bar for blockages? (this can be found behind the brush) - From the operator's view using your finger push the brush rod from the left hand side, then pull from other side and remove brush - Once the brush is removed, check the spray holes are clear - If they are not clear, you can clean these out with a small piece of wire	

## **BRUSH NOT TURNING**

Have you pressed the reset button <ul style="list-style-type: none"><li>- This can be found on the left hand side of the machine from the operator's view just behind the rear squeegee</li></ul>	
Turn the machine off and unplug it <ul style="list-style-type: none"><li>- Check that you can turn the brush by hand</li><li>- If the brush spins very easily on it's own the belt has come off or snapped</li><li>- If the brush does not spin this means it has seized</li></ul>	

## **ADDITIONAL COMMENT**

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk

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