

## FAULT FINDING GUIDE

### BATTERY MULTIWASH

Model: .....

Serial no: .....

**NOTE:** Please refer to the machine pictorial in the manual

#### **MACHINE DOES NOT WORK**

Has the machine worked before?	
Have you charged the battery?	
Have you connected the battery correctly?	
Check the transport slider is in the UP position? (Red slider on right hand side from operators position)	
Have you switched the battery on? Give 10 seconds before pressing start pedal.	
When the handle is lowered the transport wheels should move up allowing the brushes to touch the floor, if they don't move then remove the brushes and shafts and clean. <b>(Please contact the service desk for more details on removing the side panel)</b>	
Does the light come on just above start pedal (i.e. green or red)?	
- If the light is green put handle back up and try again	
- If the light is red change battery or put on charge for at least 5 and half hours	
- If the red light is flashing please contact service desk	

#### **MACHINE IS NOT PICKING UP WATER**

Check that the recovery water tray is in correctly	
Check that the lip on the recovery tank is not damaged	
Check for any broken lugs on the recovery tank	
Check the drum is turning	
Check that the brushes are not worn. To extend the brush life use on a lower brush pressure setting.	

#### **NO SOLUTION IS SPRAYED ONTO FLOOR**

Check you have water in your clean water tank	
If your pump is making a loud noise this means there is no water getting to the pump	

- Check the inline filter and clean if necessary	
- Check that the valve in the solution tank is not blocked	
If your pump is making a humming noise this means there is water getting to the pump	
- Check your nozzle for blockages or damage and clean if necessary (Fizzy drink or Vinegar is recommended)	
- Check that the power cable is connected correctly and not damaged or broken	

**MACHINE ONLY SPRAYS WHEN HANDLE IN UPRIGHT POSITION**

Check all the handle bolts are tightened correctly (top and bottom)	
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**SOLUTION/WATER LEAKING FROM THE SOLUTION TANK**

Check all the handle bolts are tightened correctly (top and bottom)	
Take solution tank off machine and check to see if leaking from the bottom of tank	
Check the base valve assembly is fitted correctly to bottom handle	

**MACHINE IS JUMPING AROUND**

Take off brushes and check them for flat areas	
- If yes then place the brushes upright in hot water	

**ADDITIONAL COMMENTS:**

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk

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