

## FAULT FINDING GUIDE CIMEX CYCLONE RANGE

Model: .....

Serial no: .....

**NOTE:** Please refer to the machine pictorial in the manual

### **MACHINE DOES NOT WORK**

Has the machine worked before?	
Have you tried the plug in another plug socket?	
Have you checked your power cable and fuse for damage?	

### **NO SOLUTION ON FLOOR**

Check you have water in your clean water tank?	
Check the water tap is open on the bottom of the solution tank?	
Check the filter is clean in the clean water tank?	
Check the solution pipe for kinks or blockages?	
Check the water valve is working on the back of the solution tank?	
Check the brush spindles for blockages <ul style="list-style-type: none"> <li>- Stand the machine in the upright position and tilt the head assembly back through the legs to see the brass spindle that comes through the middle of each brush or drive disc.</li> </ul> To clean the brass spindles push a thin piece of wire through each hole.	

### **MACHINE JUMPING OR BOUNCING**

Check if you are using pads or brushes	
If using pads what are you trying to do I.E. polishing, Scrubbing etc.	
What colour pad are you using?	
Check the pad is fitted centrally?	
Check the pad is not dirty (both sides) if yes fit a new pad	
If using brushes check for signs of damage	

**ADDITIONAL COMMENTS:**

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk

Truvox International Limited, Unit C (East), Hamilton Business Park, Manaton Way, Botley Road, Hedge End, Southampton SO30 2JR, UK

Tel: + 44 (0) 23 8070 6601 | Email: [service@truvox.com](mailto:service@truvox.com) | Web: [www.truvox.com](http://www.truvox.com)