

## FAULT FINDING GUIDE

### CIMEX X46

Model: .....

Serial no: .....

**NOTE:** Please refer to the machine pictorial in the manual

#### **MACHINE DOES NOT WORK**

Has the machine worked before?	
Have you tried the plug in another plug socket?	
Have you checked your power cable and fuse for damage?	

#### **MACHINE IS NOT CLEANING**

Check the brush motor is working	
Check you have brushes on the machine and are the correct way round	
Check the brushes for signs of damage	
Check the brushes for signs of wear (worn away and not touching the escalator)	

#### **MACHINE IS NOT PICKING UP**

Can you can hear the vacuum motors come on?	
Check the hoses for signs of damage and blockages - Check they are fitted correctly	
Check the paper bag is not full or damaged	
Check the filter is clean - This can be found just behind the paper bag	
Check the brushes are fitted correctly with clips	
Check the brushes are fitted the correct way round - From the operators position the "V shape" on the brush should be pointed inwards and towards the operator	

#### **MACHINE IS JUMPING AROUND OR VIBRATING**

Check the brushes for signs of damage	
Check the brushes are fitted correctly	
Check the brush cowl glide bars for signs of wear - These can be adjusted by loosening the two hex head screws and adjusting them so they sit level with the brush cowl (front of the machine where the brushes are located)	

**ADDITIONAL COMMENTS:**

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk.

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