

FAULT FINDING GUIDE

HYDROMIST 55/400

Model:

Serial no:

NOTE: Please refer to the machine pictorial in the manual

MACHINE DOES NOT WORK

Has the machine worked before?	
Have you tried in another plug socket?	
Have you checked your power cables and fuse for damage?	

MACHINE IS NOT PICKING UP WATER

Do the vacuum motors run when switched on? Try each button separately.	
Check the suction hose for blockages	
Check the floor tool, upholstery tool and wand for blockages	
Check the dirty water lid is fitted correctly	
Check the dirty water filter is clean and the float ball is not stuck to the top of the dirty water filter	
Check the plug is fitted correctly in the waste hose	
Check the waste hose for damage	

NO SOLUTION ON FLOOR

Check you have water in your clean water tank	
Check that the filter is clean in the clean water tank	
Check that you can hear the pump coming on when switched on	
Ensure that you have primed the pump. Connect the priming hose to the brass connector on front of machine and put the other end in to the clean water tank. Then turn on the pump to circulate the water to remove any air from the system.	
Check your nozzle for blockages or damage and clean if necessary (fizzy drink or Vinegar is recommended)	

MACHINE IS LEAVING STREAKS ON THE CARPET

Ensure you are not putting too much water on the carpet?	
Check you are not using too much chemical (Always read the instructions on the bottle)	
Check the floor tool, upholstery tool and wand for blockages	
Check the suction hose for blockages	
Ensure you are not moving too fast over the area which is not giving the machine enough time to pick up the water and chemical	

ADDITIONAL COMMENTS:

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk

Truvox International Limited, Unit C (East), Hamilton Business Park, Manaton Way, Botley Road, Hedge End, Southampton SO30 2JR, UK

Tel: + 44 (0) 23 8070 6601 | Email: service@truvox.com | Web: www.truvox.com