

FAULT FINDING GUIDE

ORBIS CORDLESS BURNISHER (OCB451500)

Model:

Serial no:

NOTE: Please refer to the machine pictorial in the manual

MACHINE DOES NOT WORK

Has the machine worked before?	
Have you charged the batteries?	
When you turn the key to switch the power on (just below the battery indicator) do you have ten lights (three red, four yellow, three green)?	
Please make sure you have a pad fitted to the drive disc. This should be white, pink or orange and white mix	
Put the handle into the operators position and pull both triggers , the brush motor should start up and the pad should lower to the floor	

MACHINE IS NOT CHARGING

Can you can hear the charger coming on when you plug the machine in to put on charge (there should be a humming noise)	
<p>Check the charging light is coming on when you put the machine on charge</p> <ul style="list-style-type: none"> - This can be seen through the charging window which is underneath the machine - The best way to see the light is by folding the handle down in the storage position and tip the machine back onto the castor on the back of the machine - You will see three lights, red, yellow and green - When the machine is first plugged into charge, the red light will flash, quickly followed by the green and back to red - In the charging phase the red light will flash, then the yellow will be lit for the majority of the charging phase, then the green will flash followed by a solid green light. - Please note the charging phase will take approx. 8 hours - Please avoid top up charging 	

PAD NOT LOWERING TO THE FLOOR

Please make sure you are giving the machine time to build up to speed as the pad lowers to the floor	
Check to see if you can move the drive disc up and down by hand <ul style="list-style-type: none">- Make sure the machine is switched off by the key and remove the key, fold the handle down in the storage position and tip the machine back onto the castor on the back of the machine- Pull the drive disc down and up to make sure it moves freely	
Take the pad off the machine and check around the castor wheel in the centre of the drive disc area for build up of dirt and clean if required	

MACHINE IS HARD TO MOVE WHEN IN USE

Check the castor wheel for signs of damage or build up of dust and dirt – this can be found in the centre of the drive disc on the bottom of the machine	
Check you are using the right pads	

MACHINE IS THROWING A LOT OF DUST OUT

Check the felt strip around the brush guard	
Check the dust collection box on the brush guard is not full or blocked	

MACHINE IS JUMPING AROUND

Check to see if the pad is dirty (turn over if clean on the other side or change the pad)	
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ADDITIONAL COMMENTS:

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For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk.

Truvox International Limited, Unit C (East), Hamilton Business Park, Manaton Way, Botley Road, Hedge End, Southampton SO30 2JR, UK

Tel: + 44 (0) 23 8070 6601 | Email: service@truvox.com | Web: www.truvox.com